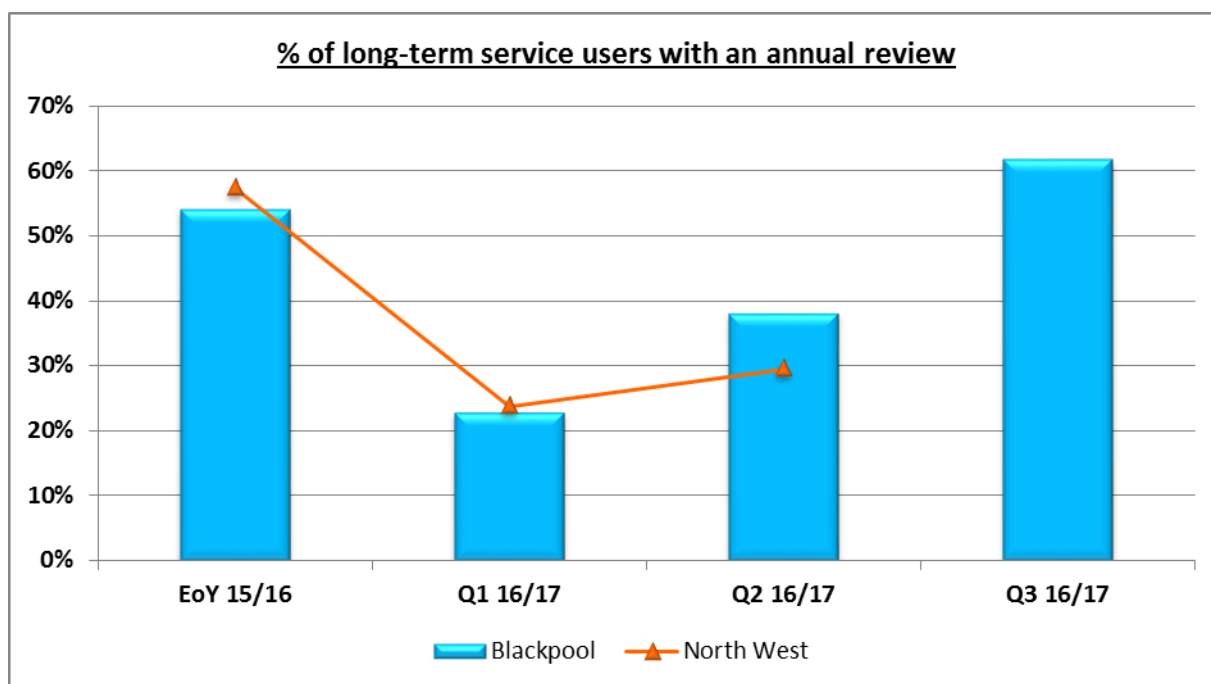


**CABINET SECRETARY
(RESILIENT COMMUNITIES)**

Indicator Description	Better to be?
Percentage of long-term service users with an annual review (new indicator)	High

2015/2016	2016/2017					
	Q1	Q2	Q3	Q4	EoY	Target
54%	22.7%	38%	61.6%			Baseline

Direction of Travel			
Blackpool 15/16 vs. North West 14/15	Blackpool Q1 vs. North West Q1	Projected Q2 vs. Blackpool 15/16	Current North West Quartile
↓ ✘	↓ ✘	↑ ✔	Upper Middle



Commentary:

This new, local indicator was introduced at the end of 2015/2016 to replace the local indicator which reported on the number of clients in receipt of any service at any point in the year who received a completed review. This new indicator refers only to those clients who were in receipt of long-term services at the start and end of the reporting period, ensuring that we are reporting on those who genuinely require a review at some point in the reporting year.

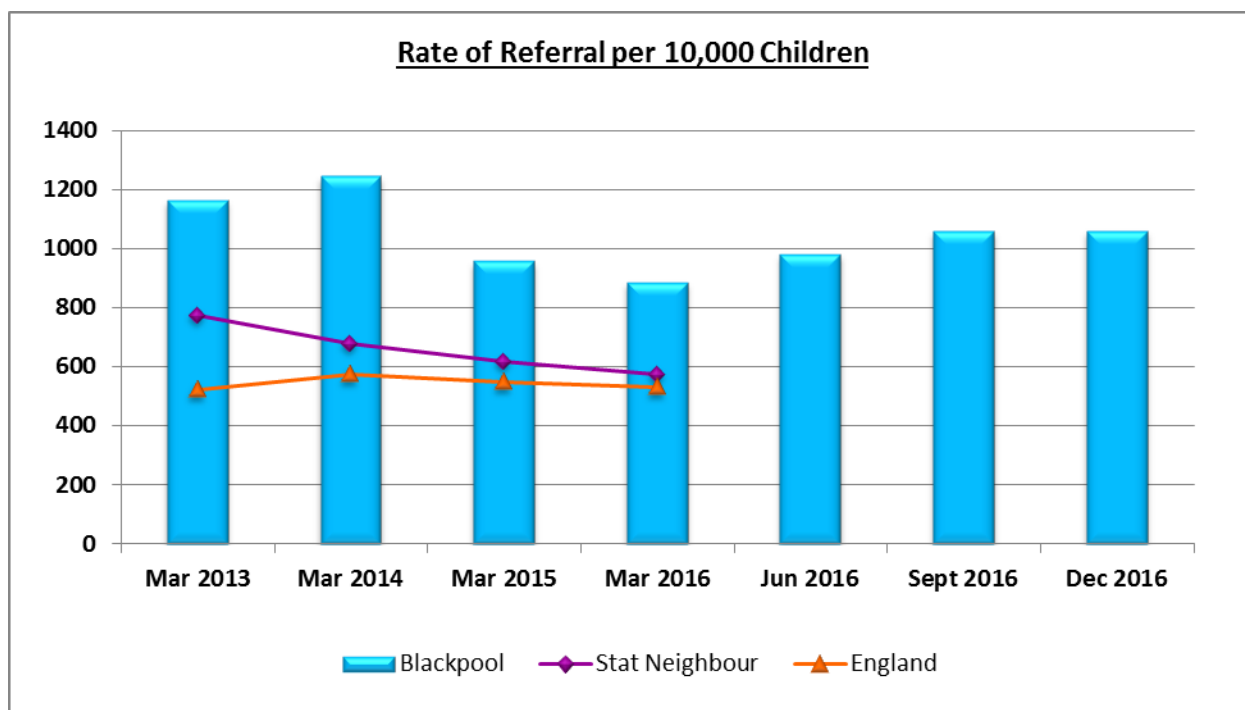
Quarter 3 sees a significant increase in the proportion of clients with a completed review. There are a total of 535 clients who have been on the books since 1 April 2016 who have not yet received a completed review, although some of these are not due to receive their annual review until the final quarter of the year. Additional resources have been invested into extra pairs of hands to ensure that all service users are seen at least one a year wherever possible, and this is bearing fruit, with forecasts for this year looking optimistic.

Appendix 5(b) - Exception Reports (Quarter 3 2016/2017)

Indicator Description	Better to be?
Number of referrals / Rate of referrals to Social Care per 10,000 children	Low

	2014/2015	2015/2016	2016/2017				Target
			Q1	Q2	Q3	Q4	
No. (Rate)	2,774 (955.6)	2,549 (884.8)	2,813 (980.7)	3,031 (1056.6)	3,039 (1059.4)		2,291 (795.4)

Direction of Travel			
Current vs. Q2 (15/16)	Current vs. EoY (15/16)	Current vs. England (15/16)	Current vs. Stat Neighbour (15/16)
↑ ✖	↑ ✖	↑ ✖	↑ ✖



Commentary:

The Corporate Delivery Unit are now four weeks into a mapping exercise with Children's Services and are working with staff and managers at all levels to understand how support is coordinated, how services are managing resources effectively to match demand and how systems and processes support or challenge practitioners to do the right thing for children and families in Blackpool.

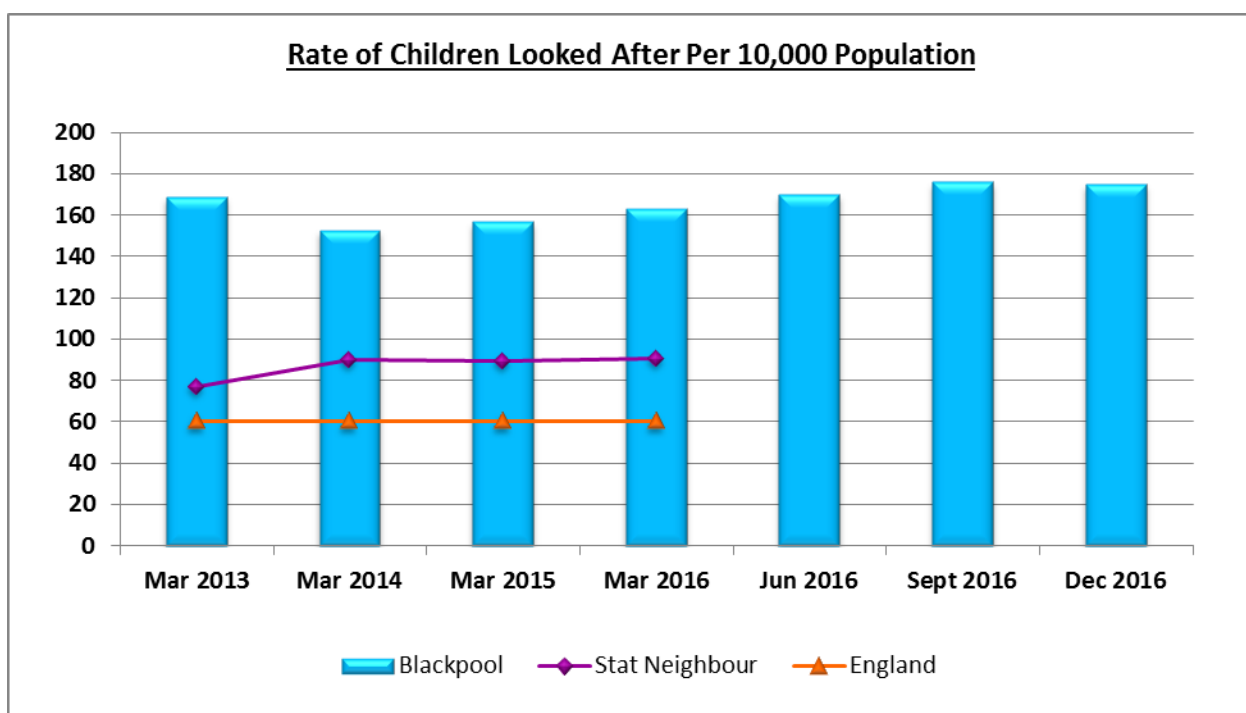
The mapping exercise will be used to support the interim Director of Children's Services and Diane Booth, the new Director of Children's Services coming into post in April, to work with the service as a whole to determine where attention needs to be focussed to deliver practical, process and cultural change to deliver real measurable improvements in performance and outcomes for children.

Appendix 5(b) - Exception Reports (Quarter 3 2016/2017)

Indicator Description	Better to be?
No. of children looked after / rate of children looked after per 10,000 population	Low

	2014/2015	2015/2016	2016/2017				
			Q1	Q2	Q3	Q4	Target
No. (Rate)	454 (156.4)	469 (162.8)	487 (169.8)	504 (175.7)	501 (174.7)		443 (153.8)

Direction of Travel			
Current vs. Q2 (16/17)	Current vs. EoY (15/16)	Current vs. England (15/16)	Current vs. Stat Neighbour (15/16)
↑✓	↑✘	↑✘	↑✘



Commentary:

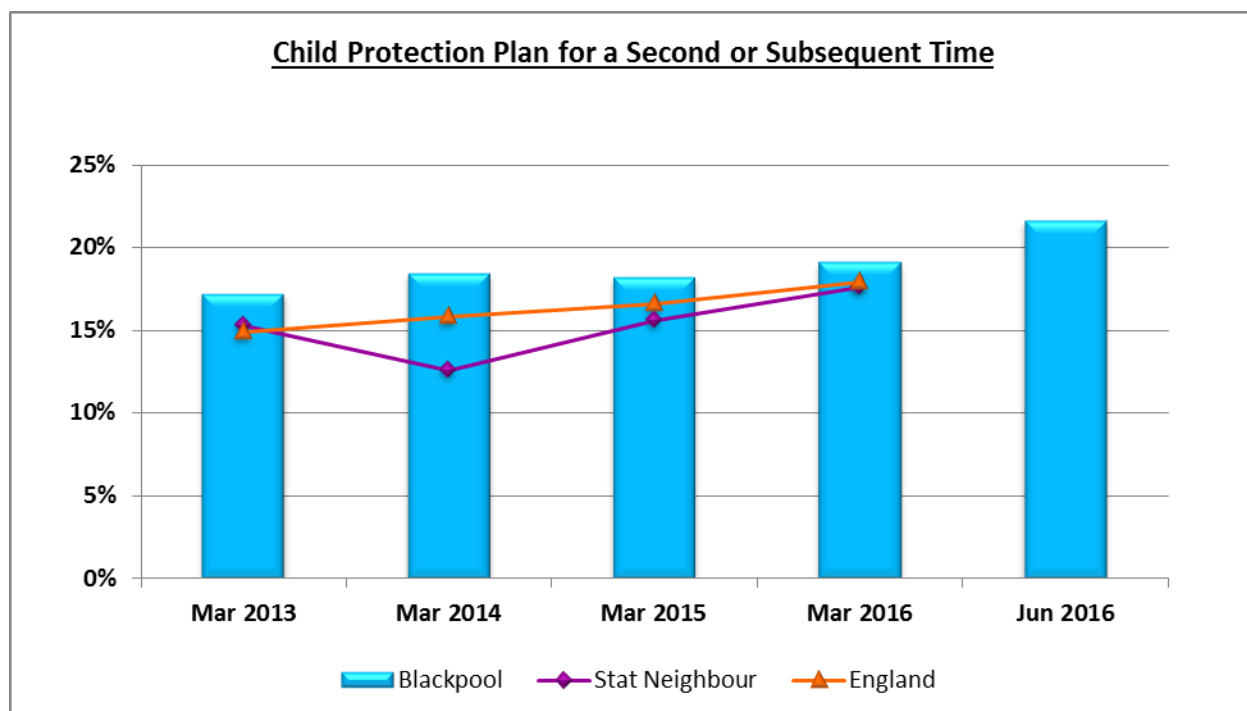
** See commentary above re: children's social care whole system review**

Appendix 5(b) - Exception Reports (Quarter 3 2016/2017)

Indicator Description	Better to be?
% of children who became subject to a child protection plan for a second or subsequent time	Low

2014/2015	2015/2016	2016/2017				Target
		Q1	Q2	Q3	Q4	
18.2%	19.1%	21.6%	16.1%	19.1%		Decrease on last year

Direction of Travel			
Current vs. Q2 (16/17)	Current vs. EoY (15/16)	Current vs. England (15/16)	Current vs. Stat Neighbour (15/16)
↑ ✖	↔	↑ ✖	↑ ✖



Commentary:

** See commentary above re: children's social care whole system review**